

# SERVICE INFORMATION SORTERS

SERV INFO	BBS/WAN FILE NAME	PRODUCT	TYPE	DESC./SYMPTOM	DATE ISSUED
W-12E-060		MS5	P/NOS.	Additional information for parts catalogue.	*
W-12E-061		MS-4.	SAFETY	Hot Latch Plate - Ventilation holes added	*
W-12E-062		VI/VIII	SAFETY	Securing Hydraulic Damper in position.	*
W-12E-064		MS-A1.	P/NOS	Differences between MS-5 and MS-A1	*
W-12E-065		A1	P/NOS	Differences between sorter VIII and Sorter A-1	09/06/92
W-12E-066		MS-A1	P/NOS	New Cover.	*
W-12E-068-UK-1		S/S-A1	<b>BUGS-E</b>	5060 + M. Feeder bug/motor runs on after PJ	16/03/93
W-12E-069		S/S-A1	ELEC	How to use sorter without stapler.	*
W-12E-070		S/S-A1	MECH	E540.	*
W-12E-071		S/S-A1	PJ's	2nd sorter inlet jams.	*
W-12E-072		S/S-A1	MECH	Warning label added to staple cartridge	*
W-12E-073		S/S-A1	ELEC	E540 - bin motor timing error.	*
W-12E-074		AUTO S/ FOLD-A1	P/NOS	Differences between auto stapler/folder-A1/auto stapler A1 and auto stapler folder II/auto stapler III.	*
W-12E-075		S/S-B1	MECH	Staple button flashes - revised installation procedure.	*
W-12E-076		S/S-A1	ELEC	How to use sorter without stapler.	*
W-12E-077		S/S-A1	PJ's	NP 6060 Delivery jams - revised install procedure.	*
W-12E-078		S/S-A1	MECH	Strengthening tandem sorters.	*
W-12E-079		S/S-B1	MECH	Procedure for removing the sorter.	*
W-12E-080		-	-	<b>NO UK ISSUE</b>	
W-12E-081		S/S-A1	MECH	Staple jams - modification to Stapler Unit.	12/05/92
W-12E-082		S/S-B1	MECH	5th bin roller shaft damage.	24/06/92
W-12E-083		S/S-B1	P/NOS	Modification to work with centre feed machines.	03/12/92
W-12E-084-1		S/S-A1	PJ's	Erroneous jams when using tandem feed unit	16/03/93

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W-12E-085			<b>NO UK ISSUE</b>	
W-12E-086-UK-1	S/S-A1	PJ's	Jamming behind sorter bins caused by upward curling of copy papers.	16/03/93
W-12E-087	S/S-A1/C1	MECH	Staple Jamming - mod. kit	27/04/93
W-12E-088			<b>NO UK ISSUE</b>	
W-12E-089-UK1	AUTO STAP FOLD-A1	PJ's	Delivery Jams	14/09/94
W-12E-090	S/S-B2/D1	MECH	Revision of installation procedure	27/04/93
W-12E-091	SORT VIII	ELEC	Jam recovery fault.	13/09/93
W-12E-092	SORT -A1	ELEC	Jam Recovery Fault	13/09/93
W-12E-093	SORTER VII	ELEC	Jam Recovery Fault	13/09/93
W-12E-094	S/S-A1/C1	MECH	Staple jams - measures to prevent	31/01/94
W-12E-095	S/S-A1/C1	MECH	Staple jams - kit to upgrade stapler unit.	26/04/94
W-12E-096			<b>NO ISSUE FROM CANON INC</b>	
W-12E-097			<b>NO ISSUE FROM CANON INC</b>	
W-12E-098	SSD1-MSB1	P/NO	Differences between Stapler Sorter D1 & MSB1	26/04/94
W-12E-099	S/S A1	ELEC.	Eprom program upgrade	21/09/95
W-12E-100	S/S-A1	P/NO	Material change of Panel to Plastic	09/08/94
W-12E-101	S/S-B1	<i>BUGS-EPROM</i>	ROM Program Upgrade	20/10/94
W1-12E-102U1	SORTER G1	PARTS	Differences from Sorter C1	01/06/95
W1-12E-103			<b>NO ISSUE FROM CANON INC.</b>	
W-12E-104-1	STS-E1	BUGS-E	Prevention of E532 indication caused by cover plate interference.	01/06/95
W-12E-105	SS-A1	E-CODE	Prevention of E500 incorrect indication	11/07/95
W-12E-106-1	SORT-D1	EPROM	Eprom upgrade for compatibility with Buffer Ass'y	03/11/95
W-12E-107	STS-E1	PARTS	Addition of front door sensor and bin inside paper sensor 2.	20/06/95
W-12E0108			<b>NO UK ISSUE</b>	-
W-12E-109	SORTER G1	ELEC	Bin sensor adjustment	09/10/95
W-12E-110			<b>NO UK ISSUE</b>	-
W-12E-111-2	STS-E1	EPROMS	Eprom Upgrade	17/03/97
W-12E-112-UK1	SORTER-D1	SAFETY	Preventing injury during user-performed jam removal	06/03/96
W-12E-113-UK1	S/S E1	MOD.	Stapler Modification	30/08/96

SERV INFO	PRODUCT	TYPE	DESC/SYMPTON	DATE ISSUED
W-12E-114	MULTI OUTPUT TRAY B2	PART NOS	Differences between the multi-output tray B2 and the multi output tray B1.	31/01/97
W-12E-115	MULTITRAY 12-B1	JAMS	Preventing paper jams around flapper	02/10/96
W-12E-116	SS C1	MECH	Mis-positioning of paper	18/12/96
W-12E-117	S.S F1	EPROM	Eprom Upgrade	14/02/97
W-12E-118	SS E1 / S D1	MECH	Modification of external cover to prevent bin damage	18/12/96
W-12E-119	S/S D2	PARTS	Differences between Staple Sorter D1 & D2	20/11/96
W-12E-120	S/S G1	PARTS	Staple Sorter G1 differences from C1	20/11/96
W-12E-121	S/S-D1	E-Codes	Preventing fault "E530" indication	17/03/97
W-12E-122			NO UK ISSUE	-
W-12E-123	BUFFER PASS UNIT 1	SERVICE	Addition of periodic service item and change of lubricant	18.06.97
W-12E-124	Multi-tray B1/B2	P.J.	Poor paper feeding performance with heavy weight papers	20/11/98
W-12E-125	S/S E1/E2/F1 Sorter D1	MECH	Jamming	03/12/97
W-12E-126	Finisher-B1	Operations	Checking operation of stack processing unit in service mode	24/03/98
W-12E-127	S/Sorter-F1	Prom	Prom Program Upgrade	21/01/99
W-12E-128	S/S-D3/MSB2	Spec	Differences from Stapler Sorter-D2/MS-B1	12/10/98
W-12E-129	Sorter-E2	Spec	Differences between Sorter-E2 & Sorter E1	12/10/98
W-12E-130			NO UK ISSUE	
W-12E-131	Multi-O/Put Tray 12-B3	Spec.	Differences between Multi-output tray 12-B2 and MOT12-B3	03/12/97
W-12E-132	Finisher-B1	Manual Correction	Service Manual Correction	04/06/98

Ser.Info	Type	Product	Description	Date Issued
W-000002-01	Eprom	S/Sorter-F1	Change in the Rom Program	13/10/98
W-000004-01	Eprom	Sorter-E1/E2	Bug Correction	28/04/98
W-000006-01	Manual correction	S/Sorter-J1/E3	Service / parts manual correction	04/06/98
W-000007-01	Install	S/Sorter-J1/E3	Install procedure when connecting to NP6085 with CFF.	04/06/98
W-000011-01	Bug	S/Sorter-F1	Incorrect Stapling	13/10/98
W-000014-01	E Codes	Finisher B1	Damage to ribbon cable on front gripper assembly.	05/08/98
W-000015-01			On Hold	
W-000016-01	Eprom	S/Sort-E1/E2	Improvement Performance	21/10/98
W-000018-01	Elec	Sorter-D1	Motor Damaged	13/10/98
W-000020-01	Elec	S/Sort-E3/J1	Dip Switch Settings	05/11/98
W-000024-01	Part No.	S/Sort-J1/E3	Installation kit, parts catalogue update	30/10/98
W-000025-01	Mech	S/sort-H2	Differences S/sort-H1 to H2	07/12/98
W-000030-01	Bugs	Sorter-G1	Eprom Upgrade	04/04/00
W-000028-01	Bugs	MS-BI/B2	Prevention of mis-sorting	24/11/98
W-000031-01	Mech	S/Sorter-H1	Improved safety in clearing staple jams	08/01/99
W-000032-01				
W-000033-01	Mech	S/S-E1/E2 E3/J1/K1/F1	Preventing breakage of the cam	05/01/99
W-000034-01	Mech	Multi-Output Tray-D1	Differences between multi tray-D1 (for GP405/335) and Multi-tray-C1 (for GP215)	09/02/99
W-000036-01	Error codes	Finisher-B1	Various side gripper error & jam codes	25/02/99
W-000041-01	Mech	Saddle/Fin-C2	Removing the saddle unit	6/4/99
W-000043-02	Mech	S/Sorter-F1	Installation	01/06/99
W-000045-02	Bugs	S/Sorter-F1	Eprom Change Version 9.03	23/06/99
W-000047-01	Mech	Finisher-D1	Jamming at exit	15/4/99
W-000049-02	Elec	Finisher-D1	Misalignment of stapled sheets	02/07/99
W-000051-02	P.J.'s	Finisher-D1	Sorter Jams	02/07/99
W-000053-01	Mech	Finisher-D1	Upper cover	20/05/99
W-000056-01	Mech	Finisher-D1	Paper curl	
W-000060-02	P.J.'s	MOT-D1	Prevention of jams in face down delivery mode with MOT-D1	20/08/99
W-000062-01	Mech	Sorter-E1	Correction to parts catalogue	28/04/99
W-000064-01	Mech	S/S-E3/J1/K1	Preventing detachment of sorter bins	17/06/99
W-000066-02	Mech	MOT-C1/D1	Preventing the offset assembly 56T gear from rising	29/09/99
W-000068-UK1	P/No.	MOT-D1	Installing/servicing precaution.	23/06/99
W-000070-01	Mech	S/S-E3/J1/K1 S/S-E1/E2	Check the sorter bin phase	21/01/99

Ser.Info	Type	Product	Description	Date Issued
W-000072-01	Parts	Finisher-E1	Error of key numbers. (Page Q11-1)	23/06/99
W-000073-01	Differ	S/Sort-M1	Differences between S/Sorter-L1 & M1	15/03/00
W-000075-01	Mech	Finisher-C1 S-Fin-C2	Preventing guide stopper breakage	29/09/99
W-000078-01	P/No.	Fin-C1/S.Fin-C2	Part number / specification change	18/08/99
W-000080-01	P/No.	Finisher-C1 Finisher-D1 Sad.Fin-C2/D2	C1/C2 Staple Container Part No.	29/09/99
W-000082-01	P/No.	Finisher-D1	Updating Service Manual	10/09/99
W-000084-01	S.Manual	Sad-Fin-D2	Updating Service Manual	05/10/99
W-000087-01	Mech	Finisher-D1	Poor alignment when sorting	05/11/99
W-000089-01	<i>E-Bugs</i>	Sad-Fin-C2	Prevention of jam in booklet mode	22/10/99
W-000092-01	Mech	Sad-Fin-D2	Sound reduction of punch unit	03/12/99
W-000092-01	P/No.	Finisher-E1	Revised Stapler unit part number	22/11/99
W-000094-01	P/ No.	Finisher-E1	New Type DC Controller	22/11/99
W-000096-01	Mech	S/S-B1/B2, S/SD1/D2/D3, MS-B1/B2, MOT-A1, B1/B2/B3	Modification (E540)	05/01/00
W-000098-01	Bugs	Sad-Fin-D2	Noise Reduction	05/01/00
W-000100-01	Bugs	Finisher-D1	Noise Reduction	05/01/00
W-000102-01	Specs	Finisher-C1 S-Fin-C2	Updating Service Manual (FY8-13F6-000)	21/01/00
W-000104-01	S/Ware	Finisher-C1 S-Fin-C2	Revised procedure for adjusting alignment width and stapling position	24/01/00
W-000106-01	E Code	S-Fin-D2	'E5F9'	03/04/00
W-000108-01	Ele Adj.	S-Fin-D2	Hole Punching	23/05/00
W-000110-01	Elec	S-Fin-D2	Eprom upgrade to Version 3	24/07/00
W-000112-01	C.Q.	S-Fin-D2	Faint Lines	24/07/00
W-000114-01	Creasing	S-Fin-D2	Modification	24/07/00
W-000116-UK1	P.J.	Fin-C1 S-Fin-C2	Prevention of Jam Code 0025	30/06/00
W-000118-01	Mech	Finisher-F1 / Saddle Finisher- F2	Correcting The Composition of the puncher unit (Service Part)	27/02/01
W-000119-01	P/Cat	S/Sorter-F1	Revisions to parts catalogue	05/01/01
W-000121-01	Bugs	Fin-C1 S-Fin-C2	Updating the ROM Programe(Ver. 11)	21/02/01
W-000122-01	P/Cat	Sorter-D1	Revisions to parts catalogue	05/01/01
W-000124-01	Elect	Sorter H2	Preventing R125 From Melting	27/02/01
W-000126-01	Differences	Finisher-H1	Differences between finisher H1 & Finisher C1	05/04/01
W-000128-01	Bugs	Finisher F1	Upgrading The Rom Program	07/03/01
W-000130-02	Differences	Saddle Finisher H2	Differences between Saddle finisher H2 & Saddle finisher C2	25/09/01

Ser.Info	Type	Product	Description	Date Issued
W-000133-01	Mech	Finisher-E1	Adjustment of tension to Stack Processing Motor Belt	02/03/01
W-000135-02	P/Cat	S/Sorter-F2	Differences between stapler sorter-F1 & F2.	29/06/01
W-000137-02	Mech	Finisher E1	Jam Code 0081 Stack delivery belt	18/10/01
W-000142-01	Bugs	Fin-F1, S.Fin-F2	Updating the Rom Program to V10.02	08/01/02
W-000144-01	Bugs	Sad-Fin	Updating ROM Program (V4.01)	16/01/03
W-000146-01	Elec	Fin-D1/S-Fin-D2	Error 577 or Jamming	18/07/01
W-000148-01	Elec	Fin-K1/K2 S-Fin-K3/K4	Adjustments	18/07/01
W-000150-01	Mech	Fin-D1/K1/K1N/ K2/ K2N,S.Fin-D2 K3 K3N/K4/k4N	Prevention of contact of the timing belt and the tensioner mount .	05/07/02
W-000152-01	Adjustments Differences	Fin-K1N/K2N S-Fin-K3N/K4N	Differences between Fin-K1/K2, Sad-FinK3/K4 and Fin-K1N/K2N Sad-Fin-K3N/K4N	08/11/01
W-000154-01	C.Q.	Finisher-E1	Prevention of creases/marks on paper	04/12/01
W-000158-UK1	Mech	Finisher-F1 Sad Fin-F2	Improvement of durability of the 50T Gear Collar	5/02/02
W-000160-01	Mech	Finisher-C1 Sad- Fin-C2, Finisher- H1 Sad-Fin-H2	Prevention of E584 error indication	5/02/02
W-000164-01	E-Bugs	Eprom	Updating Finisher Controller to V11.02	05/07/02
W-000166-01	Bugs	Fin-K1/K1N,K2/K2N/ S-Fin-K3/K3N/K4/K4N	V4.03, V21.02 & V23.02	16/01/03
W-000170-01	S-Fin-G1	Mech	Using a different Stepping Motor(M2)`	15/07/02
W-000174-01	F-F1/SF-F2	S/Ware	Release of Finisher-F1, Saddle Finisher-F2 Software Ver.13.01	15/11/02
END				